

What to do in a dental emergency



I'm home

Call the Denplan practice you're registered with. If they are closed and unable to see you, they should have an answer phone message with a number for you to ring in an emergency.

If you are unable to get hold of anyone from your dental practice, ring Denplan's Emergency Helpline on **0800 844 999**.

Our advisors can offer practical help and advice in a dental emergency, wherever you are, at any time.

For general enquiries please contact our Customer Advisor team on 0800 401 402 (8.30 - 5.30 Monday - Thursday and 8.30 - 4.30 Friday)

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I'm in the UK and more than 40 miles from my practice

You can visit any other dentist for advice or temporary emergency treatment up to your policy limits.

If you need help locating a dentist, phone the Denplan Emergency Helpline on **0800 844 999** who will help to find an appointment.

If you arrange your appointment, keep the receipt and send in the claim form to Denplan for reimbursement, up to policy limits. You can find a claim form on www.denplan.co.uk/claimforms.



I'm abroad

You can see any dentist in an emergency and are covered for necessary temporary emergency treatment up to your policy limits.

Denplan does not have registered dentists overseas so we recommend that you ask your hotel concierge, tour operator representative or any family, friends or colleagues for a recommended dentist in the area.

If you need help or advice ring Denplan's 24-Hour Worldwide Emergency Helpline on **+44 1962 844 999**.

Ensure you keep the receipt for your temporary treatment to claim back when you return. You can find a claim form on www.denplan.co.uk/claimforms.



Denplan

At the heart of dental care