Harrow Lane Dental Practice Privacy Policy

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1. Privacy Policy

We are registered on the Register of Data Controllers at the Information Commissioner's Office and we comply with the laws and regulations governing confidentiality, data protection and security of information.

It is our policy to safeguard the privacy and security of our patient's personal information.

2. What information do we obtain about you and what do we use it for?

We do not collect personal information online.

We will only use your information for the conduct of our daily business which is primarily to enable us provide healthcare services to our patients

We will not sell or disclose your personal information to third parties for unsolicited marketing purposes.

3. Cookies

In order to improve the quality of our website and services, we may from time to time send you what is known as a "cookie" to your computer or mobile device. A cookie is a simple text file that is stored on your computer or mobile device when you visit our website. We use cookies for analytics purposes only and this includes - the measurement, analysis and reporting of Internet traffic. We cannot and do not attempt to identify a website users personal information beyond broad category demographics.

Please note that any websites to which this website may be linked may also make use of their own cookies to collect information from you. Harrow Lane Dental Practice do not take responsibility for any third party website.

Most browsers will automatically accept a cookie, but it may be

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possible to set your browser to notify you when it is received, at which point you can accept or reject it. For further information on how to do this please consult your browser provider.

4. Security precautions

We have employed appropriate technical security measures to protect your personal information and to ensure that it is not accessed by unauthorised persons.

5. Accessing and updating your information

You may request a copy of the information, which we hold about you by writing to the practice and we reserve the right to levy a small charge for this service.

We take all necessary steps to ensure the security of personal information and failure to satisfy us that it is appropriate to supply such information may result in delay or refusal.

It is important that you help us keep your records up to date and should you find any inaccuracy in the information we hold about you, please notify us immediately in writing.